



North Management Group



North Management Group is a shared services organization supporting North Mechanical Contracting and Service and Newjac Industrial and Fire Protection. Together, these companies deliver industry-leading mechanical and industrial contracting solutions across a wide range of markets. North Management Group provides them with centralized expertise and operational support, allowing each organization to focus on innovation, quality, safety, and customer satisfaction—and we’re looking for team members who share that same drive and commitment to success.

As we continue to grow, we’re seeking an enthusiastic and detail-oriented Senior Business Process Analyst to join our Shared Services Business Process team. This is a full-time, onsite position working Monday through Friday, with travel between Enterprise locations for meetings and training.

As a Senior Business Process Analyst, you’ll partner with stakeholders across the organization to analyze, design, and optimize end-to-end business processes, using data-driven insights and best practices to improve efficiency, elevate service delivery, and drive meaningful, long-term impact. In this role, you’ll lead complex process initiatives from discovery through implementation—facilitating cross-functional collaboration, translating business needs into scalable solutions, and supporting change through clear documentation, training, and communication.

Key Responsibilities:

1. Process Analysis and Documentation
2. Solution Design and Implementation
3. Stakeholder Collaboration & Management
4. Project Management
5. Data Analysis & Reporting
6. Change Management & Training
7. Mentorship and Team Development
8. Additional responsibilities as needed

The ideal Senior Business Process Analyst will bring 5+ years of experience driving process analysis and improvement, supported by a Bachelor’s degree in Business, Information Systems, Operations Management, or a related field. The successful candidate thrives in a fast-paced environment, excels at managing multiple priorities, and communicates with clarity and confidence. Candidates with experience in the Entrepreneurial Operating System (EOS) are highly preferred.

North Management Group is proud to offer a comprehensive benefits package designed to support the well-being and growth of our employees. We provide a competitive salary along with a 401(k)-plan featuring a company match to help you plan for your future. Our benefits include health, dental, vision, and life insurance, as well as paid time off and holidays to promote work-life balance. Employees also have access to an employee assistance program and cross-training opportunities that encourage professional development and long-term career growth within our expanding organization.

Submit resumes via: [Careers](#)